# Managed Competition Status

November 9, 2011

## Agenda

- This presentation provides status updates for the seven functions in Managed Competition
  - Publishing Services
  - Fleet Maintenance
  - Street Sweeping
  - Public Utilities Department Customer Support
  - Street & Sidewalk Maintenance
  - Landfill Operations
  - Capital Improvement Program Delivery

### Notes

- Acronyms used throughout this report include
  - PCA = Pre-Competition Assessment
  - Pre-SOW = Preliminary Statement of Work
  - SOW = Statement of Work
  - RFP = Request for Proposals
  - MCIRB = Managed Competition Independent Review Board

## Notes, cont.

- Key to symbols on schedules
  - The green vertical lines superimposed on the schedules indicate "time now"
  - The task bars with a black diamond pattern indicate activities outside the control of the Business Office, for example
    - The periods between preparing the Pre-SOW for Council Committee and Council decision
    - The proposal preparation period
    - The MCIRB's proposal evaluation period
    - Meet and confer negotiations with labor organizations (assumed to last 5 months)
    - 90-day minimum transition period/displaced employee payroll coverage period if independent contractor is selected

# **Publishing Services**

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ID	Task Name	2010 Oct Nov Dec	Jan	Feb	Mar	Apr	May	2011 Jun	Jul	Aug	Sep	Oct	lov
1	Conduct PCA (Biz Office)	2											П
2	Develop Pre-SOW (Biz Office)	0											
3	Present Pre-SOW to Council (Biz Office)	<b>***</b>											
4	Develop SOW & RFP (SOW team)	(2222)											
5	Develop Proposals (proposers)		×	<b>&gt;&gt;&gt;&gt;</b>									
6	Evaluate Proposals (MCIRB)	×××××											
7	Evaluate MCIRB recommendation (Mayor)	1											
8	Obtain Council approval of changes with FY 2012 budget	∞											
9	Meet & Confer (estimated)	××××××××××××××××××××××××××××××××××××××											
10	Transition period								X	XXX	XXX	XXXX	

- •Savings incorporated into FY 2012 budget
- •Meet & Confer:
  - MEA: complete
- Meet monthly to monitor performance

# Fleet Maintenance

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ID	Task Name	201	)	2011											2012							
"	rask rvarne	Oct Nov	Dec	Jan	Feb Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	۸	v Dec	Jan	Feb	Mar	Apr May	Jun			
1	Conduct PCA (Biz Office)		2																			
2	Develop Pre-SOW (Biz Office)		Ø																			
3	Present Pre-SOW to Committee & Council (Biz Office)		<b>⊗</b>																			
4	Develop RFP (SOW Team)		<i>\(\tau\)\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\</i>																			
5	Develop Proposals (EPT)		XXXXXXX																			
6	Evaluate Proposals (MCIRB)		;XXXXX																			
7	Brief Mayor (Biz Office)	1																				
8	Conduct Meet & Confer (as necessary)	××						XX XXXXXXXXXX														
9	Transition period																$\otimes$	XXXXX	$\otimes$			
$\overline{}$																			_			

- •Mayor announced employee win n October 13, 2011
- Meet and confer with labor currently ongoing

Street Sweeping

$\Box$																								
ID	Task Name		2011										2012											
			Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	lov	Dec	Jan	Feb	Mar	Apr	Мәу	Jun	Jul	Aug	Sep	Oct	Nov
1	Conduct PCA (Biz Office)	0	2																					
2	Develop Pre-SOW (Biz Office)		$\mathbb{Z}$	<b>a</b>								Г												
3	Present Pre-SOW to Committee & Council (Biz Office)		g								G													
4	Develop RFP (SOW team)		<i>\(\tau\tau\tau\tau\tau\tau\tau\tau\tau\tau</i>																					
5	Develop Proposals (proposers)		×××							2														
6	Evaluate Proposals (MCIRB)									******														
. / .	Evaluate MCIRB recommendation (Mayor)														C	2								
8	Meet & Confer (as necessary)											Г				- 1	⋘	<b>&gt;&gt;&gt;&gt;</b>	<b>XXX</b>	X				
	Obtain Council approval to award contract (if necessary)																			×	*			
10	Transition period																				<b>XX</b>	XXXX	XXX	×

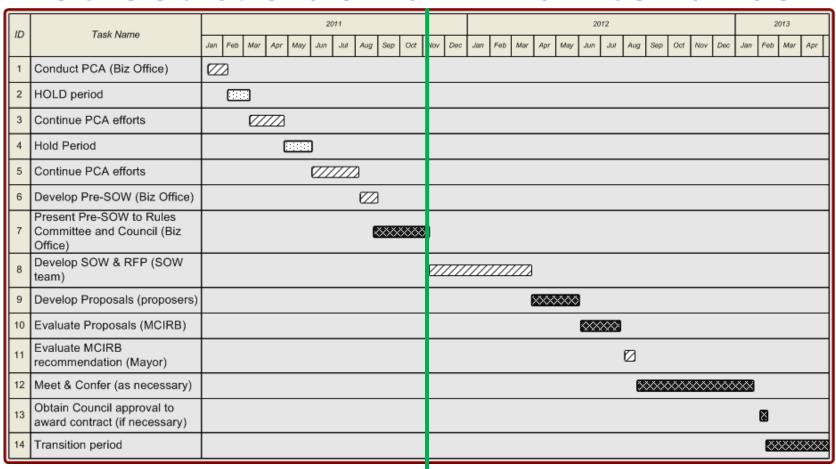
- •RFP issued September 29, 2011
- •Proposals due November 18, 2011

# Public Utilities Customer Support

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ID	Task Name	2011   Jan   Feb   Mar   Apr   May   Jun   Jul   Aug   Sep   Oct	2012   2013     201
1	Conduct PCA (Biz Office)		
2	Develop Pre-SOW (Biz Office)	$\square$	
3	Present Pre-SOW to Committee, IROC and Council (Biz Office)	(XXXXXX)	
4	Hold period for CCS	*****************	
5	Develop SOW & RFP (SOW team)		V////////
6	Develop Proposals (proposers)		\$\$\$\$\$\$\$
7	Evaluate Proposals (MCIRB)		
8	Evaluate MCIRB recommendation (Mayor)		
9	Meet & Confer (as necessary)		
10	Obtain Council approval to award contract (if necessary)		
11	Transition period		*********

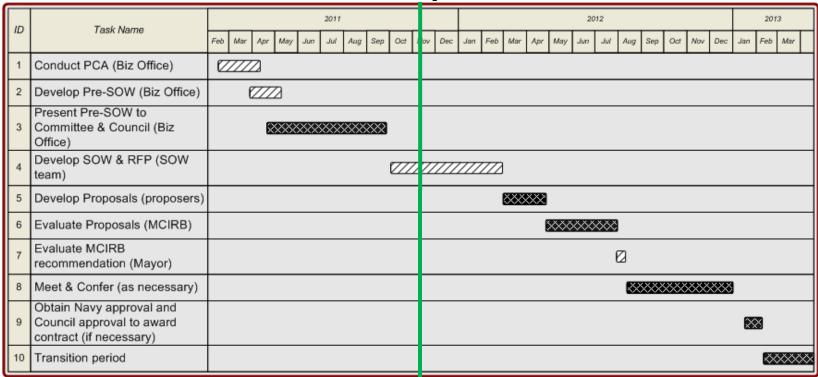
- •On hold due to new software stabilization and associated customer service related activities
- •Will revisit Customer Care Solution status in March 2012

### Street & Sidewalk Maintenance



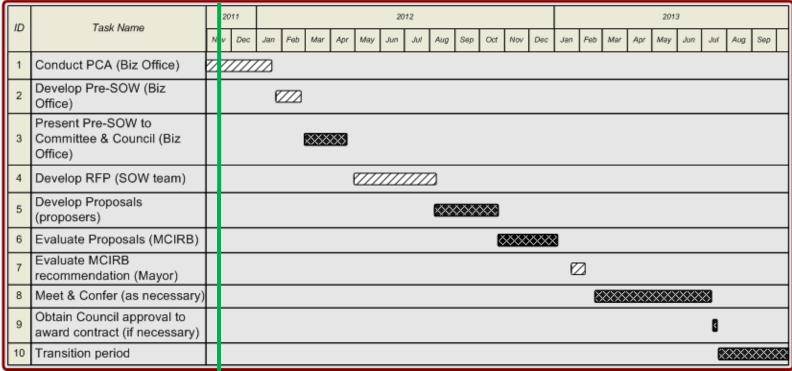
- •Pre-SOW approved by Rules Committee on September 28, 2011
- Await presentation to Council

# **Landfill Operations**



- Council approved Pre-SOW on September 26, 2011
- Firewall is established and teams are working
- •Request for Proposals to be released in late February, 2012

Capital Improvement Program Delivery



- New function announced at Rules Committee meeting on September 28, 2011
- For PCA, evaluating very large scope of the function, which includes planning, predesign, design, project management, bid/award, construction management and inspection, and post construction activities
- PCA results will determine scope for remainder of competition